

Steps and Procedure for Engaging Our Services

1. Initial Client Contact

- Get in touch through our platforms such as Facebook, Instagram, WhatsApp, our website, and other channels.

2. Appointment Booking

- Upon contact, our Team will send a response, guiding you to book an appointment for an assessment or interview with one of our migration experts or consultants.

3. Consultation & Eligibility Assessment

- During the interview, we will discuss the basic and standard requirements to determine your eligibility for our services.

4. Engagement Letter or Decline Notification

- If eligible, we will send the engagement letter for you to sign. If not eligible, we will provide a formal email notifying you of your ineligibility.

5. Engagement Letter Acceptance & Initial Payment Invoice

- Upon receipt of the signed engagement letter, we will send you an invoice for the initial payment.

6. Formal and Detailed Agreement

- After you sign the engagement letter and makes the initial payment, we will issue a formal and detailed agreement for your review and signature.

7. Payment Waiting Period

- You have 7 days to make the initial payment. If no payment is made within this period, a payment reminder will be sent. If payment is still not made after another 7 days, a termination email will be sent, closing the application.

8. Document Collection and Verification

- Once the payment is received, we will request all necessary documents from you. These documents will be reviewed, and any missing or incorrect ones will be flagged for resubmission until the file is complete.

9. Profile Connection

- After document completion, we will connect your profile to our partnered universities for study services, employers for work services, and migration counterparts for immigration services.

10. Visa Processing

- We will initiate the visa application process based on your chosen service.

11. Visa Approval & Post-Visa Processing

- Upon visa approval, we proceed with accommodation bookings and flight ticket arrangements. If the visa is denied, we will re-apply once. Should the visa be denied again, services will terminate as per the consulate's decision.
- **Pre-departure Orientation:** Upon visa approval, we will schedule a pre-departure orientation via an online platform.

12. Final Payment

- Once the visa is approved, we will send the final invoice, to be paid within 7 days. Failure to pay will result in a reminder notice, and if still unpaid, we will request visa cancellation to prevent unauthorized usage of the visa.

13. Final Arrangements

- Once the final payment is completed, we will coordinate pre-departure services and arrange for airport pick-up upon your arrival to your destination country.

For more or further information and clarification, please write to us at admin@image-international.com

and we will respond as soon as we can.